



## **Recorded Consultations – Patient Information**

Around the time of your appointment, you will get a phone call which may be from an unknown number. Please answer this.

There will be an automated message asking you again if you consent to recording.

Please follow the instructions and wait for your call to be connected with the doctor.

### **FAQs**

#### **1. Why is my appointment being recorded? What about my confidentiality?**

Consultations are recorded for training and teaching purposes. This may be part of the final examination for the Royal College of General Practitioners, called the Recorded Consultation Assessment (RCA.) Being recorded does not affect the care you receive and the only confidential information about you that might be shared is whatever you and your doctor discuss. Your medical notes will not be shared with anyone else. Consenting to recording is optional.

#### **2. Who can access the recording?**

The only people who might listen to or view the recording is either a GP or GP examiner. These may include:

- The doctor you speak with;
- The doctor's supervisor(s) who is also a GP, if the doctor chooses to share it with them;
- Examiners employed by the Royal College of General Practitioners, if your recording is submitted as part of the Recorded Consultation Assessment (RCA);
- Occasionally, Training Programme Directors and Educationalists supporting the GP will be given access for teaching purposes.

#### **3. How is the recording stored, and for how long?**

The recordings are securely encrypted and stored by FourteenFish, a programme used by the Royal College of General Practitioners, on servers located in the UK and Ireland. All recordings will be deleted after 6 months at the latest. If the doctor uses the recording in their exam, then the recording will be deleted once it has been assessed.

For more information, please go to: <https://www.fourteenfish.com/recording>